

1 Privacy Collection Statement

Adeney Private Hospital (APH) must comply with all relevant Australian privacy legislation and is committed to protecting the privacy of the personal information and sensitive information which it collects and holds.

2 Collection and use of personal information

2.1 Types of personal information collected by APH and how APH uses your personal information:

APH will collect and use your personal information to:

- (a) provide health care services and any ongoing related services to you.
- (b) appropriately manage our business, such as assessing insurance requirements and conducting audits.
- (c) assist us in running our health services business, including quality assurance programs, billing, improving its services, implementing appropriate security measures, conducting research and training personnel; and
- (d) effectively communicate with third parties, including Medicare Australia, private health insurers and Department of Veterans' Affairs.
- (e) Allow you to participate in a clinical trial or other research project provided you have provided consent of the use of your personal information for this purpose in accordance with relevant Australian Privacy legislation.

3 Disclosing your personal information

We may provide your personal information to:

- (a) third parties involved in your care, such as:
 - (i) pathologists and radiologists who have been asked to undertake diagnostic testing.
 - (ii) senior medical experts and specialists who have been asked to assist in diagnosis or treatment.
 - (iii) other health professionals involved in an individual's further treatment (such as physiotherapists and occupational therapists).
- (b) your general practitioner and your My Health Record (for example, by providing discharge summaries).

- (c) government agencies, such as Defence or Department of Veterans Affairs, where an individual is receiving services with Adeney Private Hospital under arrangements with those agencies.
- (d) government departments responsible for health, aged care and disability where APH has a legal or contractual obligation to do so.
- (e) relatives, close friends, guardians (unless APH have been told otherwise).
- (f) Third parties contracted to provide services to APH, such as entities contracted to assist in accreditation or survey processes.
- (g) Ministers of religion associated with APH so that an individual may receive religious support during admission.
- (h) private health insurance providers and Medicare Australia. Where your private health insurer is located overseas, we may need to provide your personal information to the private health insurer in the country in which it is located.
- (i) your employer and workers compensation insurers where you have consented to us corresponding with them such as in relation to workers compensation claim.
- (j) the motor accidents authority as required by law or where you have consented.
- (k) anyone authorised by you to receive your personal information (your consent may be expressed or implied).
- (l) Anyone APH is required by law to disclose their personal information to.

4 Further information

For matters concerning your privacy (e.g. to obtain a copy of APH privacy policy or to withdraw your consent to disclose your details for other purposes), please contact the Privacy Officer at privacy@adeneyprivate.com.au or (03) 7049 5000.